

APPLICATION FOR EVERSOURCE'S ConnectedSolutions EV HOME CHARGER PROGRAM

***ALL FIELDS ARE REQUIRED TO COMPLETE YOUR APPLICATION**

CUSTOMER / ACCOUNT HOLDER INFORMATION

CUSTOMER'S NAME* (FIRST, LAST)	PHONE*	EMAIL ADDRESS*	
STREET ADDRESS*	CITY*	STATE*	ZIP*

EV CHARGER ACTIVATION

HAVE YOU ACTIVATED YOUR EV CHARGER IN THE MYSOLAREEDGE APP?

YES [PLEASE SEE BELOW] NO [PLEASE DO THIS NOW BEFORE SUBMITTING]

EV CABLE OR SMART EV CHARGER PURCHASE DATE

WHEN DID YOU PURCHASE YOUR EV CHARGER CABLE (FROM AMAZON.COM) OR SMART EV CHARGER?

DATE (MM/DD/YYYY)

INCENTIVE OPTIONS

WHICH INCENTIVE ARE YOU APPLYING FOR?

NEW EQUIPMENT INCENTIVE

The cable/charger was purchased after July 2020,
AND
is activated within 6 months of being of being purchased

EXISTING EQUIPMENT INCENTIVE


Purchase date of cable/charger is more than 6 months ago,
OR
cable/charger was activated before July 2020

NEW EQUIPMENT EXISTING EQUIPMENT

CUSTOMER ACCEPTANCE OF TERMS

I CERTIFY THAT ALL STATEMENTS MADE IN THE APPLICATION ARE CORRECT TO THE BEST OF MY KNOWLEDGE AND THAT I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS ATTACHED TO THIS FORM.

DATE (MM/DD/YYYY)	PRINT NAME	AUTHORIZED SIGNATURE (HANDWRITTEN)
		X



SOLAREEDGE 25 ft. EV Charging Cable with Holder.
Compatible Only with SOLAREEDGE EV Charging Inverters (Inverter/Charger NOT Included)

by SOLAREEDGE
★★★★★ 3 ratings
17 answered questions
prime & FREE Returns

- Requires a SolarEdge EV Charging Inverter (3.8kW to 11.4kW)
- Level 2, 40 amp electric vehicle charging cable with holder
- Cable requires activation via the SolarEdge monitoring app
- 25 foot charging cable with J1772 plug

[See more product details](#)

NEW EQUIPMENT INCENTIVE

If you need to purchase an EV Charging Cable to connect to your existing SolarEdge EV Charging inverter, you can find it at [Amazon.com](https://amzn.to/2ZWt9B8)

<https://amzn.to/2ZWt9B8>

If you plan to purchase a SolarEdge Smart EV Charger please contact your Solar Installer

TERMS AND CONDITIONS**PROGRAM TERMS AND CONDITIONS**

Welcome to the ConnectedSolutions (“Program”). By becoming a Participant (defined below) of the Program, you may reduce stress on the grid in your electricity service area. By participating in the Program, you will be eligible to receive the Reward described below, subject to compliance with these Terms and Conditions (“Terms”). To become a Participant in the Program, you must submit an application to, and have it accepted by Sponsor and Eversource (as each is defined below).

YOU MUST BE AN EXISTING USER OF THE VENDOR SERVICE AND AN EVERSOURCE CUSTOMER TO BECOME A PARTICIPANT. PLEASE READ THESE TERMS CAREFULLY. THIS PROGRAM IS VOID WHERE PROHIBITED BY LAW.

Binding Agreement. By applying for the Program, you agree to comply with and be bound by these Terms, once your application is accepted and approved by the Sponsor and Eversource. Failure to comply with these Terms may result in your disqualification from the Program. The decisions of the Sponsor and Eversource regarding your eligibility to participate are final and binding in all respects. Sponsor Parties reserve the right in their sole discretion to disqualify any Participant for, among other things: (1) tampering or attempting to tamper with the operation of the Program; or (2) violating these Terms or the terms and conditions of use of any of Sponsor Parties’ property or service. **Any false information provided within the context of the Program by any Participant is a violation of these Terms and may result in the immediate disqualification of a Participant and forfeiture of any Reward.**

About the Program. Applicants whose applications to participate in the Program are accepted by Eversource and Sponsor and who fully comply with these Terms may receive the incentive set forth below (“Reward”) to be provided to you by Eversource as outlined below. To receive the Reward, you must be accepted as a Participant by the Sponsor and Eversource and your participation must not be withdrawn or terminated. Participants may also help reduce stress on the electric grid.

Definitions. In the context of these Terms,

- The Program is provided by EnergyHub, Inc., 232 3rd Street, Suite C201, Brooklyn, NY 11215 (“Sponsor”).
- “SolarEdge” means SolarEdge Technologies, Inc., 47505 Seabridge Drive, Fremont, California, 94538.
- “Provider” means your authorized provider, reseller or installer of your SolarEdge system.
- “Eversource” means your utility, namely NStar Electric Company dba Eversource Energy.
- “Sponsor Parties” means Sponsor, SolarEdge, Provider, and Eversource, their respective successors and assigns, and each of their respective affiliates, agents, directors, officers, and employees.
- “Device” means your SolarEdge-inverter-connected and/or standalone EV Charging system, which can be monitored and operated during the Program by SolarEdge’s network operations center.

Application Consent by Participant. By submitting an application to enroll as a Participant, you authorize the Sponsor Parties to 1) collect and exchange data related to your identity (including, but not limited to, name, E-mail, address, and account number),, your opt-in or opt-out status, your battery, your grid connectivity status energy usage and/or energy production, your Eversource account, your electric bill, and operational data about your Devices (collectively, “Program Data”), solely for the purposes of determining your eligibility for the Program and operating the Program; 2) review and analyze all of your Program Data for the purposes of the Sponsor Parties fulfilling their obligations under the Program and applicable law, improving the Program and as otherwise permitted by applicable law, and to exchange conclusions with each other and publish results based on those conclusions, provided that they treat all such Program Data in accordance with their respective privacy policies; 3) automatically adjust your Devices to take part in the events or as required by the Program at times indicated by Eversource or

Sponsor (as described below) or for general system testing purposes; 4) send you emails, text messages, pre-recorded messages and other notifications notifying you of the upcoming Adjustment Events, as defined below, which your Device will take part of or otherwise related to the Program, including about your enrollment status and Program-related adjustments to your Devices; 5) send you emails, text messages, pre-recorded messages and other notifications related to surveys about the Program and to share your responses to such surveys among themselves; 6) summarize the results of the Program in publicly-available studies, provided that any Program Data included in such studies will be anonymous such that you are not individually identifiable.

I understand and agree that the Program is not being administered and/or funded by SolarEdge. I hereby agree that SolarEdge shall have no liability whatsoever arising from Eversource's administration of the Adjustment Events and/or failure to deliver any of the incentives offered by Eversource in connection with the Program, and hereby forever release and disclaim, on behalf of myself, my heirs and assigns, SolarEdge from any and all claims I may have against it, its employees, officers and directors arising out of or in connection with Eversource's failure to deliver such incentives.

Eligibility and Enrollment. You may participate in the Program if you meet the following eligibility criteria and do the following:

- You must be at least 18 years of age;
- You must have one or more Devices that are compatible with and connected to the SolarEdge platform ("Service") and compatible with the Program design;
- Maintain an active account in good standing with Eversource and the Service and a continuous connection between your enrolled Devices and the Service;
- Assist Sponsor Parties' support personnel in troubleshooting and resolving connectivity, firmware and other Device-related issues.

Program Period. The Program will run for the period set forth below (the "**Program Period**"). You may be automatically re-enrolled in subsequent Program Periods at Eversource and Sponsor's discretion, subject to the then-current Terms for the Program.

Program Description. Participant agrees to allow SolarEdge, on behalf of the Program Parties, to control and/or adjust the Participant's Devices during the Program Period. Such adjustments are referred to as "**Adjustment Events**." Adjustment Events may signal the Device to reduce or completely halt its charging power, mode of operation, or other settings, as applicable. Participant may opt out of a future Adjustment Event up to two hours before a scheduled Adjustment Event by following the opt-out link in the email notification from SolarEdge or future Adjustment Event.

Adjustment Events can be scheduled at any time of the day, all days of the week, besides holidays. Eversource guarantees 4 hours of uninterrupted charging, and no less than a total of 8 hours of charging, between 6pm and 6am each day

How to Apply. You can apply to participate in the Program by contacting SolarEdge using the contact information provided below. The Sponsor Parties may accept or reject your application in their sole discretion.

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How to Withdraw. Once you are accepted as a Participant in the Program, you may withdraw by contacting EnergyHub at eversource@energyhub.com. Withdrawal will not affect the other services provided by the Sponsor Parties to you. By withdrawing, you may render yourself ineligible to receive the Reward, participate in the Program in the future, or participate in other programs offered by Sponsor or Provider. Your withdrawal from the Program will not affect your payment obligations for your SolarEdge inverter and SolarEdge-inverter-connected or standalone Device, and your SolarEdge customer agreements will remain in effect.

Program Termination. Sponsor's ability to offer and provide the Program is contingent on receiving certain approvals and acceptances from Eversource. If such approvals and acceptances are withheld or withdrawn, or if the Program is declared unlawful, the Program will be terminated along with the Reward. In the event of such termination, Sponsor will provide notice at www.energyhub.com.

Disqualification. The Sponsor Parties may terminate your participation in the Program and Reward at any time and without liability upon notice to you via email if you violate these Terms or applicable law, if you do not comply with any reasonable request from a Sponsor Party in connection with this Program, if Eversource declares you ineligible for the Program, if your account with Sponsor, Provider, or SolarEdge is no longer in good standing, or if you do not maintain a continuous connection between your enrolled Device(s) and the Service. If you enroll in a conflicting energy program through Sponsor Parties, Sponsor may terminate your participation in the Program without liability and without notice. Disqualification from the Program will not affect your payment obligations for your SolarEdge inverter and SolarEdge-inverter-connected or standalone Device, and your SolarEdge customer agreements will remain in effect.

Privacy Notice. By participating in the Program, you agree that the Sponsor Parties may collect your personal information or data and that if they cannot collect the required information or data, you may not be eligible to participate in the Program. Sponsor Parties will protect your personal information and usage data consistent with these Terms and each company's then-current privacy policy. Sponsor's privacy policy is located at: <http://www.energyhub.com/privacy-policy>. SolarEdge's privacy policy is located at: <https://www.solaredge.com/privacy-policy>. Please review both privacy policies to inform yourself how your personal information and data may be collected under this Program.

Changes in Your Electricity Costs. Sponsor Parties are not responsible for any changes in your electricity costs during the Program.

Information. You represent and warrant to Sponsor Parties that the information you provide to Sponsor Parties while applying for and during the course of the Program is accurate and complete, and you agree to promptly notify Sponsor if any information you provided during your application for the Program has changed.

General Conditions. This Program is governed by the laws of the State of Massachusetts without regard to its applicable principles of conflicts of law. A Sponsor Parties' failure to enforce any term of these Terms shall not constitute a waiver of that provision. THE SPONSOR PARTIES ARE NOT RESPONSIBLE OR LIABLE FOR ANY INCORRECT OR INACCURATE PROGRAM APPLICATION INFORMATION, AND ASSUME NO RESPONSIBILITY FOR (I) TYPOGRAPHICAL OR OTHER ERRORS IN THE PRINTING OF THE PROGRAM MATERIALS OR THE OFFERING OR ANNOUNCEMENT OF ANY REWARD, (II) ANY ERROR, OMISSION, INTERRUPTION, DEFECT OR DELAY IN OPERATION OR TRANSMISSION AT ANY WEBSITE, (III) FAILURE OF ANY APPLICATION TO BE RECEIVED BY SPONSOR PARTIES DUE TO TECHNICAL PROBLEMS, TELEPHONE SERVICE PROBLEMS, PRINTING ERRORS, HUMAN ERROR OR TRAFFIC CONGESTION ON THE INTERNET OR AT ANY WEBSITE, (IV) COMMUNICATIONS LINE, HARDWARE AND/OR SOFTWARE FAILURES, (V) DAMAGE TO ANY COMPUTER OR DEVICE (SOFTWARE OR HARDWARE) RESULTING FROM PARTICIPATION IN THE PROGRAM, (VI) THEFT OR DESTRUCTION OF, TAMPERING WITH, UNAUTHORIZED ACCESS TO, OR ALTERATION OF APPLICATIONS AND/OR PROGRAM APPLICATION INFORMATION, OR (VII) APPLICATIONS WHICH ARE LATE OR LOST, OR (VIII) ANY LOSS OF INCOME DUE TO DEVICE CONTROL. PARTICIPANT ASSUMES ALL RISK OF PARTICIPATION IN THE PROGRAM. TO THE MAXIMUM EXTENT PERMITTED BY LAW, YOU INDEMNIFY AND AGREE TO KEEP THE SPONSOR PARTIES INDEMNIFIED AT ALL TIMES FROM AND AGAINST ANY LIABILITY, CLAIMS, DEMANDS, LOSSES, DAMAGES, COSTS AND EXPENSES THAT ARISE FROM OR ARE RELATED TO ANY ACT, DEFAULT OR OMISSION BY YOU AND/OR A BREACH OF ANY WARRANTY BY YOU AND/OR TO ANY ACT, DEFAULT OR OMISSION BY YOU UNDER THESE TERMS. TO THE MAXIMUM EXTENT PERMITTED BY LAW, YOU AGREE TO HOLD THE SPONSOR PARTIES HARMLESS FROM ANY INJURY OR DAMAGE CAUSED OR CLAIMED TO BE CAUSED BY PARTICIPATION IN THE PROGRAM AND/OR USE OR ACCEPTANCE OF ANY REWARD OTHER THAN FOR: (1) DEATH OR PERSONAL INJURY ARISING AS A RESULT OF A SPONSOR PARTY'S NEGLIGENCE OR BREACH OF CONTRACT; OR (2) THE SPONSOR PARTIES' FRAUDULENT MISREPRESENTATION OR DELIBERATE BREACH OF CONTRACT. THE SPONSOR PARTIES HAVE NO LIABILITY TO ANY PARTICIPANT FOR ANY LOSS, DAMAGE, COSTS OR EXPENSE INCURRED AS A RESULT OF OR IN CONNECTION WITH A PARTICIPANT'S PARTICIPATION IN THE PROGRAM.

SolarEdge does not make payments of Rewards to Participants under the Program. The payment of any Rewards by the applicable Sponsor Party is subject to the eligibility requirements and disclaimers set forth in these Terms. If any provision of these Terms is held to be invalid or unenforceable, all remaining provisions of these Terms will remain in full force and effect. These Terms will be binding on Sponsor Parties and their successors and assigns, and Participant. Participant may not assign these Terms without the written consent of Sponsor and Eversource whereas Sponsor may assign these Terms to any third party. The Sponsor Parties are not responsible for the policies, actions, or inactions of others that might prevent the Participant from entering, participating, or claiming a Reward.

These Terms constitute the entire agreement between Sponsor Parties and a Participant relating to the subject matter hereof and supersedes all other such prior or contemporaneous oral and written agreements and understandings.

Arbitration. If you and a Sponsor Party do not resolve any dispute by informal negotiation, any other effort to resolve the dispute will be conducted exclusively by binding individual arbitration governed by the Federal Arbitration Act ("FAA"). You are giving up the right to litigate (or participate in as a party or class member) all disputes in court before a judge or jury. Instead, all disputes will be resolved on an individual basis before a neutral arbitrator, whose decision will be final except for a limited right of appeal under the FAA. Any court with jurisdiction over the parties may enforce the arbitrator's award.

No Class Action Procedure. Notwithstanding any of the foregoing or any other provision of these Terms, class arbitration is not permitted under any circumstance. You and the Sponsor Parties agree that, by entering into this Agreement, THE PARTIES MAY BRING CLAIMS AGAINST THE OTHER ONLY IN THEIR RESPECTIVE INDIVIDUAL CAPACITY, and not as a plaintiff or class member in any purported class or representative proceeding. Further, you agree that the arbitrator may not consolidate proceedings or more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding. Although the non-availability of any form of representative or class proceeding is clear from this Agreement, should any dispute arise regarding or relating to the existence, validity, enforceability, or interpretation of the Arbitration and No Class Action procedures provisions above, the federal court located in Massachusetts, Massachusetts shall have the sole and exclusive jurisdiction to hear and determine the issue.

Changes to the Terms. Sponsor Parties may modify these Terms at any time. We will notify you by email at the most current email address we have on record for you when we make any material changes to these Terms, and the effective date of the modified Terms, which will be after the date of our notice to you. Your continued participation in the Program thereafter signifies your acceptance to such modified Terms. The modified Terms will apply only to disputes that arise after the effective date of such modified Terms. We will also post the most current version of the Terms on our website specified below and encourage you to check this site frequently.

Acceptance of Agreement. The use of an electronic signature process to accept and sign these Terms, including your indication of acceptance of these Terms by a click-through or click-wrap process presented on Sponsor's website, shall constitute effective execution and delivery of these Terms, and shall form a binding contract between you and the Sponsor Parties.

Additional Program Details.

- Eversource Program website address: <https://www.eversource.com/content/ema-c/residential/save-money-energy/explore-alternatives/electric-vehicles/ev-charger-demand-response>
- Reward: If you already own an eligible EV charger, you will receive \$150 for signing up and then \$50 at the end of this year and the next two years. If you plan to purchase an eligible Device, you can enroll when you purchase the Device and receive \$300 for signing up with a 3-year commitment following connecting the Device to the Service..
- The Program application for enrollment is available at the following website address: <http://solaredge.com/us/eversource-ev>
EnergyHub contact information: eversource@energyhub.com
- Program Period: The program will continue until the program is cancelled or terminated as described above. Your enrollment in the program will continue unless and until you, Eversource, or Sponsor cancels your participation
- The Program Terms are available at the following website: <https://www.eversource.com/content/ema-c/residential/save-money-energy/explore-alternatives/electric-vehicles/ev-charger-demand-response>