



# Limited Warranty for Monocrystalline PERC Module with Split Cell Technology

This Limited Warranty is suitable for the following SolarEdge Modules ("Modules")	
SPVxxx-R60DWMG	xxx = 360-375 [W]

### 1. Limited Product Warranty

The Modules warranty period is 180 months ("Modules Warranty Period") commencing on the earlier of: (i) installation date of the Module; or (ii) 6 months after the Module was shipped out of the production plant or manufacturing date if shipping date cannot be verified ("Warranty Start Date").

SolarEdge warrants its Modules to be free from material and/or manufacturing defects but strictly to the extent that it influences the power output functionality of Modules more than expected in accordance with the product specification under normal application, installation guidelines and use conditions.

If the Modules fail to conform to this warranty during the Modules Warranty Period, SolarEdge will, at its sole discretion, either: (i) repair or replace the Modules; or (ii) refund the market value of the Modules at the time of claim.

### 2. Limited Peak Power Warranty

For all Modules - no less than 97% of Modules' nominal power in the first year from Warranty Start Date, thereafter it decreases linearly by no more than 0.7% per year, remain no less than 80.2% of nominal power till the 25<sup>th</sup> year from Warranty Start Date.

All the warranted percentages of nominal power output should be as indicated by SolarEdge on the respective Module minus a tolerance range of 3% percent under standard test conditions.

If, for a period of twenty five (25) years as of the Warranty Start Date, the Module exhibit a power output less than the warranted percentages of nominal power output described under article 11, provided that such loss in power is determined by SolarEdge (at its sole and absolute discretion) to be due to defects in materials or workmanship of the Module, SolarEdge will, at its sole discretion, either: (i) repair or replace the Modules; or (ii) refund the market value of the Modules at the time of claim.

### 3. General Conditions for Warranty Claims

- (1) Claims must be submitted within the applicable Modules Warranty Period, immediately upon noticing the defect.
- (2) The warranty provided herein ("Limited Product Warranty" and the "Limited Peak Power Warranty") do not apply to any Modules which have been subjected to:
  - (i) Misuse, abuse, neglect or accident, wear and tear from the installed environment.
  - (ii) Non-compliance with national and local electric codes or installation and maintenance manual of SolarEdge or the manufacturer.
  - (iii) Poor system design or maintenance (e.g. long term stress on the bypass diodes in the Modules).
  - (iv) Downgraded or customized Modules, or any Modules not specifically covered by this warranty.
  - (v) Modules which were not installed by a qualified or licensed technician in the solar or electrical business.
  - (vi) Repaired, modified or altered by someone other than an approved service technician of SolarEdge.
  - (vii) Any damage caused by power failure surges, lightning, flood, soot, acid rain or industrial chemicals, salt water, fire, accidental breakage or other events out of SolarEdge control.
  - (viii) Reinstallation of the installed Modules or change the location of the Module installed without any prior

written consent or authorization by the SolarEdge.

(viii) Combination with equipment, items or materials not permitted by the documentation or in violation of local codes and standards.

(ix) If the Module was opened, modified or disassembled in any way without SolarEdge's prior written consent;

(X) Any damage by software, interfacing, parts, supplies or other product not supplied by SolarEdge;

This Limited Warranty does not cover cosmetic or superficial defects, dents, marks or scratches, which do not influence the proper functioning of the Module.

(3) Both the "Limited Product Warranty" and the "Limited Peak Power Warranty" do not cover non SolarEdge branded electronics.

(4) Both the "Limited Product Warranty" and the "Limited Peak Power Warranty" do not cover any costs and expenses for the removal, installation or reinstallation, scraping of the Modules, those costs and expenses shall remain with the buyer;

(5) Warranty claims will not be honored if the type or serial number of the Modules have been altered, removed or made illegible;

(6) If the limited years of the "Limited Product Warranty" and the "Limited Peak Power Warranty", conflict with the local laws, the shorter years shall prevail.

PLEASE NOTE: THE LIMITED WARRANTY OF THE POWER OPTIMIZERS, MANUFACTURED BY SOLAREEDGE AND ATTACHED TO THE MODULES, ARE WARRANTIED UNDER A SEPARATE 25 YEAR WARRANTY PROVIDED BY SOLAREEDGE AND AVAILABLE AT

<https://www.solaredge.com/sites/default/files/solaredge-warranty-may-2020-aus.pdf>

#### **4. Limitation of Liability**

This "Limited Warranty" as set forth herein is expressly in lieu of and exclude all other express or implied warranties, including but not limited to warranties of merchantability and of fitness for particular purpose, use, or application, and all other obligations or liabilities on the part of SolarEdge, unless such other obligations or liabilities are expressly agreed to in writing signed and approved by SolarEdge. SolarEdge shall have no responsibility or liability whatsoever for damage or injury to persons or property, or for other loss or injury resulting from any cause whatsoever arising out of or related to the Modules, including, without limitation, any defects in the Modules, or from use or installation. Under no circumstances shall SolarEdge be liable for incidental, consequential or special damages, howsoever caused. Loss of use, loss of profits, loss of production, and loss of revenues are specifically and without limitation excluded.

#### **5. Obtaining Warranty Performance**

If the buyer has a justified claim covered by this "Limited Warranty", an immediate notification shall be filed in writing by sending an email to SolarEdge address [support@solaredge.com](mailto:support@solaredge.com), or by contacting SolarEdge via the support portal on the SolarEdge website in the installer section. Together with the notification, the buyer should

enclose the evidence of the claim with the corresponding serial number of the Modules and the date on which the Modules have been purchased. An invoice with clear indication of the purchase date, purchase price, module type, stamp or signature of SolarEdge representative or its distributors should also be submitted as part of the evidence. The return of any Modules will not be accepted unless prior written authorization has been given by SolarEdge. Please note that if a claim finally prove is not due to SolarEdge fault, the SolarEdge Specialist might charge a fee for visiting your address.

## 6. **Severability**

If a part, provision or clause of this "Limited Warranty", or the application thereof to any person or circumstance, is held invalid, void or unenforceable, such holding shall not affect and shall leave all other parts, provisions, clauses or applications of this "Limited Warranty", and to this end such other parts, provisions, clauses or applications of this "Limited Warranty" shall be treated as severable.

## 7. **Technical Disputes**

In case of any discrepancy in a warranty-claim, a first-class international test-institute such as TÜV Rheinland in Germany / China, TUV SUD in Germany / China, PI in Berlin / China and the third party which be agreed between the parties, shall be retained to judge the claim finally. All fees and expenses so arising shall be borne by the failed party. SolarEdge reserves the right for the final interpretation.

## 8. **Miscellaneous**

The repaired Module or replacement parts or Module, as applicable, shall continue to be covered under the Modules Warranty Period for the remainder of the then-current Modules Warranty Period for the Module. SolarEdge has the right to deliver another type (different in size, color, shape and/or power) in case the manufacturer has discontinued producing the replaced Modules at the time of the claim.

## 9. **Warranty Transfer**

This "Limited Warranty" is transferable when the Module remains installed in its original installation position.

## 10. **Force Majeure**

SolarEdge shall not be responsible or liable in any way to the buyer or any third-party for any non-performance or delay in performance of any terms and conditions of sale, including this "Limited Warranty", due to any acts of God, wars, riots, strikes, warlike conditions, plague or other epidemics, fire, flood, or any other similar cause or circumstance beyond the reasonable control of SolarEdge. In such cases, performance by SolarEdge of this Limited Warranty shall be suspended without liability for the period of delay reasonably attributable to such causes.

## 11. **Validity**

"Nominal Power specified in the product data sheet" is the power in Watt peak that a PV-module generates in its Maximum Power Point under STC (Standard Test Conditions). "STC" are as follows (cumulative): (a) Light spectrum of AM 1.5; and (b) an irradiation of 1000 W per m<sup>2</sup>; and (c) a cell temperature of 25 degrees centigrade at right angle irradiation. The measurements are carried out as per IEC 61215 as tested at the

connectors or junction box terminals – as applicable – per calibration and testing standards of SolarEdge valid at the date of manufacture of the PV-modules.

## 12. General

The Limited Warranty only applies to the buyer who has purchased the Modules from an authorized seller of SolarEdge for use in accordance with their intended purpose. The Limited Warranty may be transferred from buyer to any assignee, and will remain in effect for the time period remaining under the foregoing warranties, provided that the Modules are not moved outside its original country of installation and any reinstallation is done in accordance with the installation directions and use guidelines accompany the Modules (collectively the "Documentation").

THE LIMITED WARRANTIES SET OUT HEREIN ARE IN LIEU OF ANY OTHER WARRANTIES WITH RESPECT TO THE MODULES PURCHASED BY BUYER FROM SOLAREEDGE, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL (INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE), ALL OF WHICH ARE EXPRESSLY EXCLUDED TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW.

Claims by buyer that go beyond the warranty terms set out herein, including claims for compensation or damages, are not covered by the Limited Warranty, insofar as SolarEdge is not subject to statutory liability. In such cases, please contact the company that sold you the Modules. Eventual claims in accordance with the law on product liability remain unaffected. Coverage under the Limited Warranty is subject to buyer complying with the foregoing notification requirements and cooperating with SolarEdge's directions. SolarEdge's sole obligation and buyer's exclusive remedy for any defect warranted hereunder is limited to those actions expressly stated above. Such actions are final and do not grant any further rights, in particular with respect to any claims for compensation.

Unless otherwise specified in an executed agreement with SolarEdge, the Limited Warranty and related provisions set out herein are subject to SolarEdge's General Terms and Conditions, including, without limitation, the provisions thereof, which relate to disclaimer of warranties, limitation of liability and governing law and jurisdiction.

The following statement applies to customers that are 'consumers' within the meaning of the Australian Consumer Law: 'Our goods come with guarantees that cannot be excluded under the ACL. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.'

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