Limited Warranty for Monocrystalline PERC Panel with Split Cell Technology

<table>
<thead>
<tr>
<th>SolarEdge Modules</th>
<th>Power Range</th>
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</thead>
<tbody>
<tr>
<td>SPVxxx-R60LWMG</td>
<td>xxx = 355-375 [W]</td>
</tr>
<tr>
<td>SPVxxx-R60LBMG</td>
<td>xxx = 345-365 [W]</td>
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</table>
SolarEdge is committed to the following quality performance warranty for the Monocrystalline PERC Panel with Split Cell Technology (the “Products”). The Product Warranty Term is 144 months commencing on the earlier of: (i) the delivery date of the Products as per INCOTERMS 2010 or; (ii) 6 months after the Products are shipped out of the production plant (the “Warranty Effective Date”).

1. **Limited Product Warranty - Repair or Replacement within 12 years**

SolarEdge assures that under the conditions for regular application, installation, use and service, the integral Product (including attached DC connectors, cables) can meet the demand of regular application, use and installation and have no defect caused by material and process within 144 months as of the Warranty Effective Date.

If the Products get out of order or fail to operate due to material or process defects within 144 months as of the Warranty Effective Date, the options of repair or replace defective Products, are the only and exclusive remedies guaranteed under this Limited Product Warranty. This “Limited Product Warranty” does not involve assurance for the Product power output. The power output assurance is to be specially elaborated in the Section 2 “Limited Warranty for Peak Power” below.


2. **Limited Warranty for Peak Power - Limited Remedy**

SolarEdge provides power output loss assurance within 25 years as of the Warranty Effective Date. Power output loss is calculated by comparing the minimum “module nominal power under standard testing conditions” (short as nominal power) marked on the nameplate with the actual power output under standard testing conditions.

The annual attenuation is less than 2% within the 1st year from the Warranty Effective Date and is less than 0.55% from the 2nd year to the 25th year within the peak power warranty period. The output power can reach 84.8% in the last year of the 25-year peak power warranty period.

SolarEdge assures that any qualified Product sold out can meet the power guarantee value mentioned above within 25 years of power warranty period from the Warranty Effective Date. If any power loss exceeds the guaranteed value verified by SolarEdge and SolarEdge attributes such power loss to its material or process defects, or if such power loss is further verified by the third party testing institution, SolarEdge will make judgment at its discretion.
take either remedial measures as (1) provide extra Products to make up for power loss as above; or (2) repair or replace the defected Products and provide the shipment.

The above-mentioned compensations in "Limited Warranty for Peak Power" are the sole and exclusive remedy measures.

3. Warranty Exclusions and Limitations

All quality warranty claims shall be submitted to SolarEdge or SolarEdge authorized distributors in written form within but not beyond the warranty period in any cases.

“Limited Product Warranty” and “Limited Warranty for Peak Power” do not apply to Products which have been subjected to:

- Improper use, misuse, negligence, intentional damage or accidents;
- Fabrication without permission, improper installation or application;
- Reinstallation of the installed Products or change the location of the Product installed without any prior written consent or authorization by the SolarEdge.
- Fail to follow the repair and recovery instructed by SolarEdge or its authorized distributors;
- Fail to follow the SolarEdge maintenance instructions;
- Power failure, power surge, lightning, fire and flood, accidental damage or force majeure.

“Limited Product Warranty” and “Limited Warranty for Peak Power” do not compensate costs as, any costs related to Product installation, demounting and re-installation (except for those stated in the last part of Section 5) or custom clearance costs and other costs related to return and replacement of Product. Claims will be rejected if the Product model and serial number labels are falsified, removed or blurred without written authorization by SolarEdge.
4. **Quality Warranty Scope**

Unless SolarEdge agrees on and signs and recognizes other obligations and liabilities in written form, the warranty clauses in this quality warranty will replace and exclude other explicit or implied assurances including but not limited to the merchantability assurance, or assurance for special purposes or applications, and other obligations and liabilities undertaken by SolarEdge. SolarEdge shall not be responsible for human injury or property losses nor for other losses or injuries caused by a Product or Product-related problems (including but not limited to any Product defect or any defect caused by use and installation). SolarEdge shall not compensate any collateral damages, derived damages or special damages by any cause. Losses such as profit loss, production loss or revenue loss caused by Product faults are excluded hereby.

5. **Quality Warranty Performance**

If any customer proposes legitimate quality warranty requirements in accordance with the “Limited Product Warranty”, they shall send a written notice by registered letter to SolarEdge at the address below or send email to SolarEdge email address [australia-info@solaredge.com](mailto:australia-info@solaredge.com). The customer shall attach proof of quality warranty herewith, corresponding Product serial number and purchasing date and provide the invoice marked with clear purchasing details.

If a Product needs to be shipped to SolarEdge for testing, repair or replacement, SolarEdge shall provide the return merchandise authorization (RMA) to the customer. SolarEdge will not accept returned Products without RMA. With approval of the customer service department, the reasonable, normal and proved shipping cost (including return cost and re-shipping cost of repaired and replaced Products) of Products related to “Limited Product Warranty” and “Limited Warranty for Peak Power” will be compensated by SolarEdge to customers.

6. **Transferability**

The clauses of this “Quality Warranty” will cover end users and can be transferred to any successive owners if the Products installation position is unchanged and the inheritance or transferring relations can be sufficiently proved.
7. **Severability of Clauses**

   Should a part or a clause of the “Quality Warranty” is considered invalid or ineffective or not executable, or this part or clause to some people or some conditions is deemed invalid or ineffective or not executable, this situation shall not affect effectiveness of other parts or clauses of the “Quality Warranty”. In this case, the other parts or clauses in this “Quality Warranty” or the applicability of this “Quality Warranty” are considered independently effective.

8. **Dispute Resolution**

   If any dispute occurs with quality warranty claims, one of the domestic first-class testing institutions such as TÜV SUD, Intertek, UL, CQC and CGC shall be invited for verdict of the final claim. All the cost shall be borne by the losing party unless otherwise stipulated in the verdict. SolarEdge reserves the right for the final interpretation.

9. **Alteration**

   The repair, replacement or the provision of extra Products does not mean that the warranty period is renewed and the original warranty period shall not extend. Any replaced Products are possessed by SolarEdge and shall be treated or disposed of at its own discretion. In case SolarEdge manufacturer has stopped producing the same model as the defective Products which the claim is made against, SolarEdge shall keep the right to provide the Products of other Products (different sizes, color, shape or power), either new brand or original brand.

10. **Force Majeure**

    If SolarEdge fails to perform or postpone performing sales articles or this “Quality Warranty” in the event of fire, flood, storm, typhoon, lightning, natural disaster, change of public policies, terrorism, war, riot, strike, or unavailability of proper and sufficient labor and materials or due to any other reasons or situations out of control of SolarEdge, SolarEdge shall not take any responsibilities for customers or any third party. In this case, SolarEdge shall not take any responsibilities for end users or any third party in any form. Note: “Peak power” is the maximum power of solar module under the standard testing conditions (STC). Standard testing conditions refer to as:
(a) Spectrum amplitude AM1.5
(b) 1000W/m² irradiance
(c) Irradiance at the correct angle and the cell temperature is 25°C.

Testing is done at the terminal of the junction box according to IEC61215 (equivalent to GB/T 9535). SolarEdge's calibration and outtesting standard are effective on the manufacturing date of the solar modules. SolarEdge's calibration standards are consistent with the approved standards by international institutions. During the period of ‘Limited Warranty for Peak Power’, measurement uncertainty shall be counted when determining Products output power, according to standard IEC 60904.

The following statement applies to customers that are ‘consumers’ within the meaning of the Australian Consumer Law: ‘Our goods come with guarantees that cannot be excluded under the ACL. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.’

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