

# Alliance

## SOLAREEDGE ALLIANCE – FREQUENTLY ASKED QUESTIONS



### ALLIANCE PROGRAM DESCRIPTION:

**Q** *What is the SolarEdge Alliance program?*

**A** The SolarEdge Alliance program allows installation companies to accumulate points for every kW of SolarEdge systems installed by the company and registered on the SolarEdge monitoring portal. The installation companies can then redeem the accumulated points for attractive rewards.

**Q** *Who can participate?*

**A** At present, all PV system installation companies with a shipping address in the United States, Canada, the European Union, Israel and Australia are entitled to take part in the SolarEdge Alliance Program. We expect to open the program for all of our installers worldwide in the future. As Alliance participation is dependent on system registration to the SolarEdge monitoring portal, only one "point accumulating account" is allowed per installation company.

### REGISTRATION

**Q** *How can I register?*

**A** Registration is automatic upon registering a new SolarEdge installation on the monitoring portal ([monitoring.solaredge.com](https://monitoring.solaredge.com)). Points are awarded by registering the installation of a SolarEdge system. Only legally authorized representatives of the installation company are entitled to register.

**Q** *How can I quit the Alliance program?*

**A** You may choose to terminate participation in the Alliance program at any time. In such cases, SolarEdge will deactivate your Alliance account. Please send a request by email to [alliance@solaredge.com](mailto:alliance@solaredge.com).

**Q** *Can SolarEdge reject my registration?*

**A** SolarEdge is entitled to reject your application. If this is done, SolarEdge will inform you promptly of the rejection and the reason for it.

**Q** *My country is not on the list of participating countries. How can I join the program?*

**A** SolarEdge reserves the right to decide which countries will participate in the Alliance program. If your country is not listed, you can send a request to join the Alliance program by email to: [alliance@solaredge.com](mailto:alliance@solaredge.com). Shipping of rewards, however, is only permitted if you have a shipping address in the participating countries. Rewards should be ordered from the table relevant to your shipping address.

### POINT ACCUMULATION

**Q** *How do I accumulate points?*

**A** Points are accumulated for the registration of SolarEdge photovoltaic (PV) systems or other specific activities or services, as announced by SolarEdge from time to time.

**Q** *What is the definition of a registered installation?*

**A** Registered installations must be physically connected to the SolarEdge monitoring server and reporting telemetries within 2 months from registration.